



United Hebrew Home Care Agency Accredited by CHAP, National Leader in Home Health Accreditation

Three-year accreditation signifies United Hebrew meets the industry's highest nationally recognized standards

(New Rochelle, NY—November 26, 2019)...Kids aren't the only ones feeling stress. These days, families feel the pain when an aging loved one is injured or becomes ill. Often, seniors just want to heal at home, so bringing in skilled nursing care is often the best option. But searching for the right home care provider can add layers of stress for families.

So, it is welcome news that United Hebrew of New Rochelle can help. United Hebrew's Certified Home Health Agency has been awarded accreditation from CHAP (Community Health Education Partner), the nation's leading accreditor in the home health industry.

"This accreditation demonstrates our commitment to providing Westchester residents access to high-quality home health care services," said Rita Mabli, president/CEO. "It also signifies that we are meeting the highest possible national standards for home health. We are succeeding in fulfilling our mission, which is to provide expert, compassionate, and personalized care to our clients and their families."

Choosing a provider: What you should know

Finding the right provider to care for a loved one can be daunting. Asking the right questions is an essential step in the process, according to Evelyn Morales, director of United Hebrew's home health division who headed up the accreditation process.

"First, you want to make sure the provider can meet your loved one's specific medical needs," explains Morales. "You'll want to ask how long has the agency has been in the home care business and whether they perform background checks on their caregivers. In addition, ask about the level staff training they offer. How will field staff communicate with your family member's doctors? Are they using up-to-date technology?"

Of course, it helps to know when the agency has received national recognition for adhering to high quality standards. "The CHAP accreditation is another feather in our cap," added Morales. "We already recognized by CMS as one of the top-rated home health agencies in Westchester (top 15%) and in New York State (top 26%). We're laser-focused on quality, and will continue to work on improving our community-based health care services, a vital link in United Hebrew's continuum of care."

Industry leader

With over 50 years of experience, CHAP is the nation's leading accreditor in the home health industry and has more Medicare-certified home health provider members than any other accrediting body recognized by the Centers for Medicare and Medicaid (CMS). CHAP's rigorous evaluation focuses on organizational structure and function, quality of services, human and financial resources, and long-term viability. The process includes site visits by Registered Nurses who evaluate all aspects of home healthcare, including home aide care as well as occupational therapy, physical therapy, speech and language therapy, medical social work, nutrition counseling, and all other services.

Barbara McCann, CHAP President/CEO, said, "By achieving CHAP Accreditation, United Hebrew of New Rochelle has shown a commitment to excellence. We are excited to begin our partnership with United Hebrew by offering support in its commitment to providing quality care and continuous improvement."

Through "deeming" authority granted by the Centers for Medicare and Medicaid Services (CMS), CHAP is a nationally approved accrediting organization who retains authority to survey agencies providing home health, hospice, pharmacy, infusion therapy nursing and home medical equipment services, to determine if they meet the Medicare Conditions of Participation and CMS Quality Standards.

About United Hebrew of New Rochelle

United Hebrew of New Rochelle (uhgc.org) is a vibrant not-for-profit, non-sectarian, multiservice campus of comprehensive care nestled on 7.5 acres. United Hebrew has been serving the Westchester metropolitan area since 1919, and today, serves more than 1,000 residents and clients daily on its Harry and Jeannette Weinberg Campus and within the Westchester community. Services include: Long-Term Skilled Nursing (The Kramer and Skalet Pavilion); Burke Rehabilitation at United Hebrew; Willow Towers Assisted Living (The Beverly and Alfred J. Green Pavilion), Memory Care at Willow Gardens; The Phoenix Neighborhood and Griffen Program at Willow Towers; and Nightingale Neighborhood at United Hebrew; Independent Senior Housing at Soundview (Low-Savin Residence) and Meadow Lane Senior Apartments); Health at Home (AZOR Licensed Home Health Care and Certified Home Health Agency); and Private Geriatric Care Management Services (Raven Care Advocates). For more information, call (914) 632-2804 or visit www.uhgc.org